



# **Critical Evaluation of Al-generated Information**

The ROBOT Test and Other Tools Lukas Tschopp





### **Agenda: Our Journey Today**

Warm Up

- 1. GenAl Basics
- 2. Evaluation of Information
- 3. Evaluation of GenAl-generated content
- 4. Outlook







# Warm Up Let's have a look at one example

#### ChatGPT:

What are the ten most endangered

animals in Africa?



- G Here are ten of the most endangered animals in Africa:
  - 1. Northern White Rhinoceros: With only two individuals left (both female), the northern white rhino is functionally extinct, with efforts focused on artificial reproduction.
  - 2. Mountain Gorilla: Found in the Virunga Mountains and Bwindi Forest, their population has been reduced by habitat loss, poaching, and disease.
  - 3. African Wild Dog: With fewer than 6,000 left, African wild dogs face threats from habitat fragmentation, human-wildlife conflict, and disease.
  - 4. African Forest Elephant: Smaller than the African savanna elephant, these elephants are critically endangered due to ivory poaching and habitat destruction.
  - 5. **Pangolin**: The world's most trafficked animal, pangolins are hunted for their scales, which are used in traditional medicine.
  - 6. Ethiopian Wolf: With fewer than 500 left, it is Africa's rarest carnivore, threatened by habitat loss and disease transmitted by domestic dogs.
  - 7. Black Rhinoceros: Poached extensively for their horns, their numbers have drastically fallen, but conservation efforts are helping slowly rebuild populations.
  - 8. Hawksbill Turtle: Found in coastal regions of Africa, this sea turtle is critically endangered due to illegal poaching for its shell and habitat degradation.
  - 9. Addax (White Antelope): Native to the Sahara, only a few dozen remain due to poaching and habitat encroachment.
  - 10. Grey Crowned Crane: This bird species is endangered due to habitat loss, illegal pet trade, and agricultural encroachment.

Conservation efforts are ongoing, but these species face numerous challenges from human activity, climate change, and illegal trade.

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# Warm Up Let's have a look at one example

#### Claude:

What are the ten most endangered animals in Africa?



Here's a concise list of ten of the most endangered animals in Africa:	
1. Mountain Gorilla	
2. Black Rhino	
3. Ethiopian Wolf	
4. African Wild Dog	
5. Addax	
6. Pangolin	
7. Rothschild's Giraffe	
8. Cheetah	
9. African Penguin	
10. Lemur (various species in Madagascar)	
Would you like more information about any of these animals or their c	onservation status?
	🗅 Copy 🌣 Retry 🖆 👳
Claude can make miste	akes. Please double-check responses.

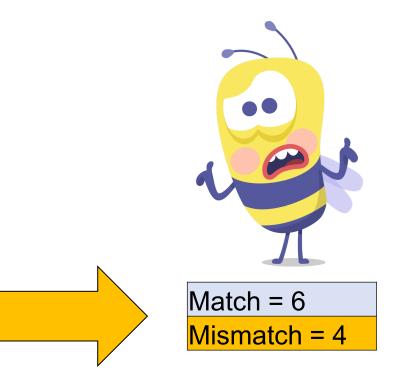






# Warm Up Let's compare the answers

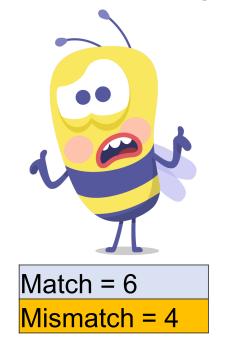
ChatGPT	Claude
Addax	Addax
African Forest Elephant	African Penguin
African Wild Dog	African Wild Dog
Black Rhinoceros	Black Rhino
Ethiopian Wolf	Cheetah
Grey Crowned Crane	Ethiopian Wolf
Hawksbill Turtle	Lemur
Mountain Gorilla	Mountain Gorilla
Northern White Rhinoceros	Pangolin
Pangolin	Rothschild's Giraffe







### Warm Up Let's share thoughts



Why is there a mismatch between ChatGPT's answers and Claude's? **Please share your thoughts in the Zoom chat.** 





### Warm Up Possible Answers



When we use the same input in ChatGPT and Claude, the results are not the same. Why is that? Some possible answers:

- Our input has been translated differently
- Our input was not precise enough
- ChatGPT and Claude use different sources to answer our question
- ChatGPT and Claude use the same source but a different approach
- ChatGPT and Claude are not designed for such tasks

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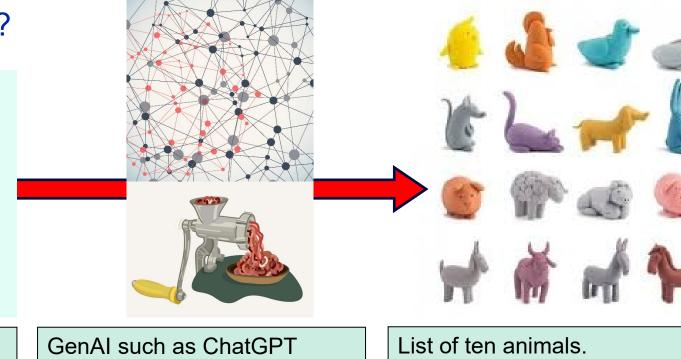
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# **1. GenAl Basics** How Does GenAl Work?





What are the ten most endangered animals in Africa?

Prompt / Input

GenAl such as ChatGPT or Claude

Statistics / Probability

Result / Output / text, image, video ...





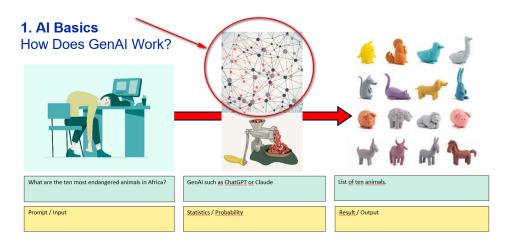
### **1. GenAl Basics** Let's share thoughts



Let's have a second look at our previous example:

What are the implications of knowing that there is a set of data that will be used along with statistics/probabilities to answer my question?

Please share your thoughts in the Zoom chat.





## **1. GenAl Basics** Possible Answers

Bibliothek

der Universität Zürich



What are the implications of knowing that there is a data set that will be used along with statistics/probabilities to answer my question?

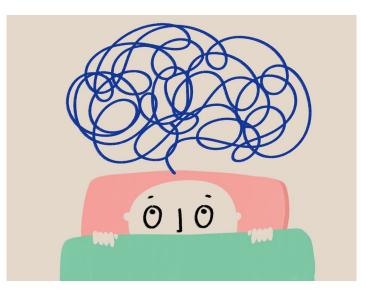
- I don't know what data set ChatGPT and Claude are using
- I don't know if the data contains reliable information
- I don't know what information ChatGPT and Claude base their answers on
- I don't know if there are other AI tools better suited to my topic

• ...





# **1. GenAl Basics** Temporary Summary



GenAl is designed to generate text (pictures, videos, etc.). It's not designed to tell the truth.

But how do I know if the generated text contains reliable information?

Let me think first...

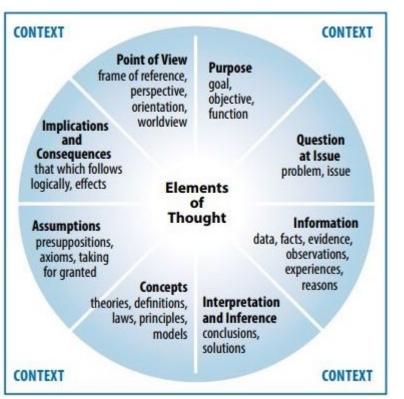
...maybe I need to critically evaluate the content.





# 2. Evaluation Of Information Context: Paul-Elder Framework for Critical Thinking





Foundation for Critical Thinking (2019). Build a Local Critical Thinking Town Hall. <u>https://www.criticalthinking.org/pages/critical-thinking-town-hall/1456</u>





# **3. Evaluation of GenAl-generated content** What help is out there?

#### Help One: ROBOT Test

Hervieux, S. & Wheatley, A. (2020). The ROBOT test [Evaluation tool]. The LibrAlry. https://thelibrairy.wordpress.com/2020/03/11/the-robot-test

#### Help Two: Questions to Ask

UT Southwestern (2024). Generative AI - Issues, Benefits, Reliability and Authority - Questions to Ask. <u>https://utsouthwestern.libguides.com/artificial-intelligence/generative-ai-questions</u>

#### Help Three: How to Critically Evaluate GenAl Output

University College Dublin, (2024). Are You AI Ready? Investigating AI Tools in Higher Education -Student Guide

https://ucddublin.pressbooks.pub/StudentResourcev1\_od/chapter/how-to-critically-evaluate-genaioutput/





# **3. Evaluation of GenAl-generated content** Let's have a closer look



Choose one of the three links in the chat and have a look at the help on how to evaluate GenAI-generated content.

Please write down your learning in one sentence in the Zoom chat.





# **3. Evaluation of GenAl-generated content** ROBOT test

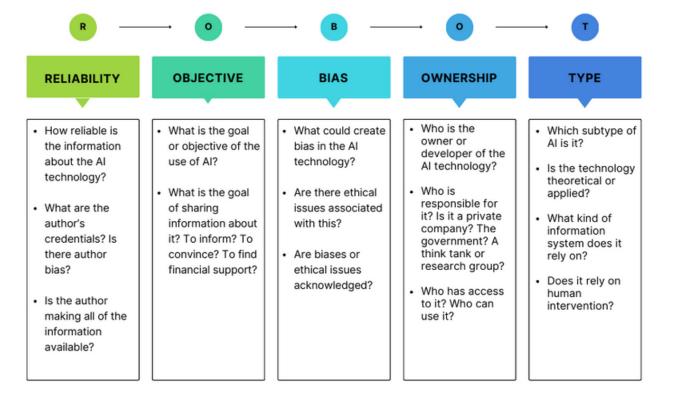




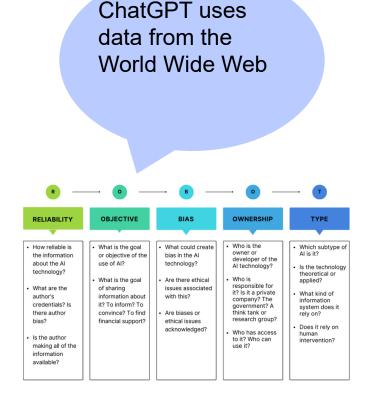
Image adapted from "Separating artificial intelligence from science fiction: Creating an academic library workshop series on AI literacy" by A. Wheatley & S. Hervieux, S, in S. Hervieux & A. Wheatley (Eds.), *The Rise of AI: Implications and Applications of Artificial Intelligence in Academic Libraries* (pp. 65 - 66), 2022, (https://escholarship.mcgill.ca/concern/books/0r9678471). Copyright 2022 by Amanda Wheatley and Sandy Hervieux under <u>CC-BY-NC-SA</u>





## **3. Evaluation of GenAl-generated content** ROBOT test

ChatGPT was designed by OpenAI, which is a non profit organisation



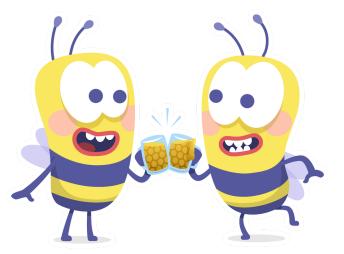
ChatGPT can creat hallucinations

Image adapted from "Separating artificial intelligence from science fiction: Creating an academic library workshop series on Al literacy" by A. Wheatley & S. Hervieux, S, in S. Hervieux & A. Wheatley (Eds.), *The Rise of Al: Implications and Applications of Artificial Intelligence in Academic Libraries* (pp. 65 - 66), 2022, (<u>https://escholarship.mcgill.ca/concern/books/0r9678471</u>). Copyright 2022 by Amanda Wheatley and Sandy Hervieux under <u>CC-BY-NC-SA</u>





# **4. Outlook** Where Do We Go From Here?



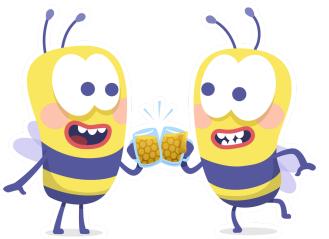
#### **Key Points**

- GenAl is designed to generate text (pictures, videos, etc.). It's not designed to tell the truth.
- As a result, critical evaluation (e.g. using the ROBOT test) of the content is necessary to avoid misinformation.
- Critical thinking skills are essential for anyone using AI tools.





### **4. Outlook** Where Do We Go From Here?



What did you learn in today's coffee lecture, that you would like to share with your closest friend?

Please share your insights in the Zoom chat, or raise your (virtual) hand and turn on your microphone to speak.





## Thank You for Your Attention! Contact us if you have any questions

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# Additional Quiz Test your GenAI and critical thinking knowledge!

https://libguides.scu.edu.au/genAl/evaluation